



Chapter Excellence Program

Program Overview

The Chapter Excellence Program was created to provide additional support to a select number of collegiate chapters across the Fraternity to achieve the highest level of chapter function and member experience possible. The Fraternity recognizes the achievements and potential of the selected chapters and is investing additional resources in these chapters. While the length of participation is generally intended to be one calendar year, this time may be adjusted if necessary.

How and why is a chapter selected?

Chapter selections are based on multiple factors, including but not limited to:

- Chapter is high functioning or has potential to be high functioning, as determined by chapter evaluations and Fraternity Leadership.
- Consistent communication with Fraternity leaders
- Willingness to identify areas for chapter improvement
- Awareness of chapter strengths
- Motivation to generate ideas to improve chapter functioning and member experience
- Chapter is receptive to ideas to improve function and member experience
- Courage to implement change within the chapter, campus, or community

Regional teams and collegiate development specialists may provide recommendations to Director: Chapter Excellence for chapters believed to be a good fit for this additional support. Final chapter selections will be made by the Fraternity Director: Chapter Excellence and Council Trustee: Collegians.

What to expect from the program:

Some parts of the Chapter Excellence program will be consistent for every chapter; however the overall experience might look different as each chapter will work toward achieving different goals.

- Support for planning and implementing officer transitions, including the formal transition workshop and one-on-one officer transitions

- Review of the Fraternity Standards and ongoing assessment of the chapter's achievement of Fraternity Standards.
- Support in forming SMART goals and action steps
- Consistent follow up with CMT and individual officers regarding SMART goals and action steps throughout the year
- Review of chapter tasks to ensure that appropriate steps are being taken to achieve SMART goals. This may include calendar review, discussions with Honor Board or Evaluating Committee, etc.
- Opportunities to work one on one with specific Fraternity leaders and Executive Offices staff members, as appropriate
- Opportunities to connect with other chapters across the Fraternity
- Recognition for excellent chapter operations
- Opportunities to offer feedback and assist in development of Fraternity programs

Expectations for chapter leadership, advisers and members:

- Consistent and timely communication with advisers, regional team members, and Director: Chapter Excellence
- Regular check-ins with Director: Chapter Excellence
- Timely completion of tasks (i.e. submission of BLSR, submission of member grades and community statistics)
- Well-developed officer-specific and CMT-wide SMART goals
- Participation in connection opportunities
- Participation in leadership and officer specific development opportunities offered by the Fraternity

Expectations for Regional Team Members:

- Willingness to form a partnership with Director: Chapter Excellence, Fraternity Directors and EO staff members to support the chapter
- Inclusion on emails and in conversations with chapter officers
- Consistent and timely communication
- Communication of potential areas of focus for the chapter

Expectations for Director: Chapter Excellence:

- Willingness to form a partnership with regional team members, Fraternity Directors and EO staff members to support the chapter
- Inclusion on emails and in conversations with chapter officers
- Consistent and timely communication

- Regular check-ins with chapter leadership, advisory team members and regional team members
- Support CMT through transitions, SMART goal setting and follow through
- Provide support and guidance for CMT in additional areas as needed