



# Chapter Status Guide FAQ



**Updated 2022**

## What is the chapter status model?

The intent of the Delta Gamma chapter status model is to intervene with challenges and concerning trends as soon as they are known to the Fraternity to begin the work of creating lasting change. We believe a quick response is necessary to curb these concerns and to realign chapter operations and trends toward a path that meets the expectations outlined in our Fraternity Standards. We also want chapters to have true ownership over the goal setting and progress achievements so changes are sustainable within their unique chapter and campus environments.

## How is a chapter's status decided?

Every collegiate chapter's status, including new chapters, is evaluated on an annual basis in January. During this review period, members of the Regional team, Executive Offices staff and Fraternity Leadership gather information about the strengths and opportunities of each chapter through the Patricia Peterson Danielson (PPD) Award application/ Collegiate Chapter Evaluation process. Both the collegiate chapters and Regional team members provide feedback to ensure multiple perspectives are heard. With this information, the Regional team then discusses the needs and potential of each chapter and ultimately makes a recommendation to Fraternity Council – either an escalation, de-escalation, lateral shift or no change in status. Once Council has reviewed and made a final decision on each chapter's status, an updated status letter will be sent to every collegiate chapter for whom a status letter is warranted. It should also be noted that a shift in a chapter's status may be considered at any point during the year as necessary. Additionally, there is no set timeframe or minimum for a chapter to be on a status. Removal from status occurs once lasting change has been created by the chapter and is identified by collaboration from the Regional team, EO staff, and Fraternity Leadership.

Within the Chapter Status Model, a chapter may be placed on one of the following four statuses:

- **Support Status: Operations**
- **Support Status: Compliance**
- **Poor Standing: Operations**
- **Poor Standing: Compliance**

**Support status** is an opportunity for the Fraternity to provide support and identify or highlight emerging concerns before they become lasting issues. This status is not punitive.

- *Support Status: Operations* indicates the chapter exhibits challenges in functional areas included but not limited to: finance, recruitment performance, retention, campus climate challenges, etc.
- *Support Status: Compliance* indicates the chapter demonstrates concerns in areas included but not limited to: risk management, conduct, behavior, accountability, etc.



**Poor Standing** status renders a chapter in poor standing with the Fraternity and highlights significant concerns within the chapter.

- *Poor Standing: Operations* indicates the chapter exhibits severe challenges in functional areas included but not limited to: finance, recruitment performance, retention, campus climate challenges, etc. that has the potential to impede the chapter's success and viability.
- *Poor Standing: Compliance* indicates the chapter demonstrates extreme concerns in areas included but not limited to: risk management, conduct concerns, behavioral concerns, accountability, etc. that have the potential to impede the chapter's success and viability.

### **Status Support Teams and Next Steps**

Whether a status is being escalated or de-escalated, a chapter will be notified via phone call. Once a chapter is notified of their status, a status support team is identified. This will consistently include members of the Regional team, the Collegiate Development Specialist (CDS) and either the Fraternity Director: Chapter Support for Support statuses or Fraternity Director: Chapter Advancement for Poor Standing statuses. Additional support may be identified depending on the scope or variety of the chapter's focus areas.

The status support team will work collaboratively with CMT and the ATC throughout the duration of the chapter's time on a status. This collaboration begins with an action planning call which will be arranged ideally within two weeks of receiving the status notification letter. During this call, the status support team, CMT and the ATC will discuss the concerns and trends that led to the status decision, develop goals and brainstorm realistic strategies to meet those goals, and utilize the Status Term Bank for actionable suggestions for improvement. After this initial meeting, the status support teams for chapters on Support statuses will continue to meet every two months, and the status support teams for chapters on Poor Standing statuses will meet monthly.

For more information regarding statuses or the chapter status model, refer to the [Collegiate Chapter Status Guide](#) in the Delta Gamma Library.

